



Product Information Letter

PIL-24-1675

Product line: Sparklet

☒ **Customers** ☒ **Itron Internal** ☒ **Sales Channel Partners**

Sparklet Modems End of Life

This Product Information Letter (PIL) announces the manufacturing discontinuation of the Sparklet 2 Rev2 GSM/GPRS modem and Sparklet 2 Rev3 3G modem. This is due to a component (the BGS5 chip from Thales) obsolescence. Itron executed its last purchase two years ago and the stock has since been exhausted.

The existing stock of 2G, RS-485 PCBAs is reserved for already-existing customer orders/forecasts and will be consumed by the end of Q1 2025. Going forward, Itron recommends replacing Sparklet modems with third-party modems from WM Systems. WM Systems provides several modem variants (GPRS, LTE 4G Cat-1 with fallback 2G and 3G, and LTE Cat-M1) in the same form factor as Sparklet. These modems are already validated with Itron's Commercial and Industrial (C&I) Electricity portfolio (ACE6000, SL7000, and EM620).

Itron's commitment to innovation

Itron is dedicated to the continuous development of innovative solutions for our customers and will continue to lead the way in our industry. We focus our research and development efforts on products that enable our customers to improve operational efficiency and ensure the most resourceful delivery of electricity meters to customers.

If you have any questions, please call Itron Technical Support:

- Continental U.S.: 1.877.ITRON02 (1.877.487.6602)
- All other countries: 1.509.632.2029

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